



GAYA BOOSTS DATA RECOVERY EFFICIENCY WITH ARCSERVE UDP

CUSTOMER PROFILE

COMPANY: GAYA

INDUSTRY: Construction

EMPLOYEES: 200 approximately



GAYA has more than 30 years of experience in interior construction and over 15 years in large-scale construction projects.

CHALLENGE

Finding an efficient solution for data backup and recovery processes.

SOLUTION

Arcserve Unified Data Protection (UDP) 7.0 Advanced.

BENEFITS

Peace of mind, ease of use, high availability, and instant data recovery.

COMPANY

With more than three decades of experience constructing interior spaces and more than 15 years executing large-scale construction projects, GAYA is a leader of innovation within Mexico's construction sector.

GAYA currently has a payroll of approximately 200 employees and projects throughout Mexico, including cities such as Guadalajara, Monterrey, Queretaro, and Los Cabos. The company is also working on the construction of a data center in Panama.

We are ranked among the top 50 Mexican construction companies and we expect to achieve an annual growth of 15%.

Pablo Hernández Cortés
IT Manager

CHALLENGE

GAYA was having problems related to data storage and the generation of disaster recovery plans.

The company previously had a backup system with Windows Server and used hard drives to store its data. A while back, a company server was attacked by a virus that encrypted its data, which caused a full day of information to be lost. GAYA started to look for solutions that could offer a reliable backup system.



In October 2019, GAYA contacted the partner YellowTech when searching for a tool that would help the company streamline their backup and recovery systems.

SOLUTION

The solution chosen was **Arcserve Unified Data Protection (UDP) 7.0 Advanced**. GAYA had a Hyper-V 2012 platform and six servers.

The implementation process, which lasted a month and a half, started with a demo on a partner server to show how the backup tools and solutions worked, in addition to the admin consoles, and backup and recovery times.

It was a gradual process with the goal of protecting 100% of servers with no impact on operations.

“We performed simulations of a small disaster event on a server to show how data can be recovered in a granular manner,” says Aníbal Juárez, General Manager at YellowTech.

BENEFITS

With the implementation of Arcserve UDP, GAYA gained peace of mind, a user-friendly system, high availability, and the guarantee that it could to recover all data almost instantly. The company can now focus on building its infrastructure, with a view towards migrating to the cloud, a current trend for many organizations.

During the current COVID-19 pandemic, GAYA decided to have all its employees work remotely from home. Pablo Hernández Cortés explains that, by having a solution that protects data in any environment, it was easier to make the decision to implement the work-from-home policy. “All our collaborators have laptops. We have a VPN system to access our network resources and Office 365 licences, and most of our services are in the cloud,” says the IT Manager.

Our backup system was rather rudimentary and primitive.

Pablo Hernández Cortés
IT Manager

When we were completing the implementation, we encountered an issue in one of the servers. Thanks to Arcserve, there was no data loss.

Pablo Hernández Cortés
IT Manager



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