

Arcserve UDP Licensing Guide



Arcserve® Unified Data Protection (UDP) delivers an all-in-one data and ransomware protection solution to neutralize ransomware attacks, recover data, and perform effective disaster recovery (DR).



Safeguarded by Sophos Intercept X Advanced cybersecurity, Arcserve UDP uniquely combines deep learning endpoint protection, immutable storage, and scalable onsite and offsite business continuity for a multi-layered approach that delivers complete IT resiliency for your virtual, physical, and cloud infrastructures.

Arcserve UDP is available via **Universal Licensing** – a subscription for the data protected, based on front-end terabytes (“FETB”).

The universal licensing encompasses protection for all and any types of data, from any source – including an unlimited number of physical servers and workstations, virtual servers with agentless and agent-based backup, cloud instances and VMs, Microsoft Office 365, NAS and SAN devices, and any other data source supported by Arcserve UDP.

With this truly universal licensing, Arcserve UDP allows protecting entire IT environments without hidden costs or surprises.

- o **Estimate** current and future needs easily.
- o **Get** only what is needed by the IT environment.
- o **Save budget** with one of the most competitive pricing models in the industry.

For example, if an environment has a total of **50 terabytes** data on all devices, a subscription for 50x FETB of Arcserve UDP is required to protect all data in the environment. When the environment grows, only the additional data needs to be considered, regardless of the number of devices, virtual machines, cloud instances, workloads, or users. The licensing also includes unlimited retention, unrestricted recoveries, and copying of backups to secondary locations or public clouds for disaster recovery.

Available Arcserve UDP Universal License options

Edition	One-year subscription paid upfront	Three-year subscription paid annually	Three-year subscription paid upfront
Standard	Available	Available	Available
Advanced	Available	Available	Available
Premium	Available	Available	Available

- Enterprise support included for the period of subscription, with support responses as fast as in one hour for severity-1 issues.
- Entire Universal Licensing subscription can, at any time, be upgraded to the next edition or expanded to protect more data.
- Universal Licensing subscription for an environment can only include one edition. For example, an environment can be protected by 20x FETB of Premium Edition licenses or 20x FETB of Advanced Edition licenses, but not a combination of both.
- The Universal Licensing cannot be used concurrently with legacy socket-based, instance-based, or capacity-based licenses.
- Upon expiration of the subscription term, the subscription must be renewed in order to continue using the software.
- If the subscription was not renewed upon its expiration, backups are allowed to continue only for the grace period of 30 days. Data and bare-metal recoveries are allowed.
- Alternative perpetual models, including per-socket, per-instance, and per-TB are available for current customers and specific exceptions. Please refer to the Arcserve UDP Advanced Licensing Guide on the Arcserve Website, www.arcserve.com, for more details about alternative models.



Features & Capabilities	Standard	Advanced	Premium
Image-based backup of Windows	●	●	●
Bare-metal recovery, including support of UEFI and Secure Boot	●	●	●
Unified web-based central management	●	●	●
Global, source deduplication	●	●	●
WAN optimization	●	●	●
Virtual Standby to vSphere and Hyper-V	●	●	●
Basic tape backup (migrate UDP recovery points to tape, single tape drive support)	●	●	●
Image-based backup of Linux	●	●	●
Agentless backup of vSphere and Hyper-V	●	●	●
Backup from UNC Path (CIFS/NFS)	●	●	●
Immutable Cloud Storage via Amazon AWS S3 Cloud Lock	●	●	●
Protection for Microsoft Office 365 Exchange Online, SharePoint Online, OneDrive for Business, and Teams data ¹	●	●	●
Sophos Intercept X Advanced for Server (for RPS) ²	●	●	●
AI/ML malware prevention with Deep Learning ²	●	●	●
Dual antimalware engines protecting RPS ²	●	●	●
Ransomware interception and decryption on RPS ²	●	●	●
Automatic VM protection for vSphere and Hyper-V		●	●
Instant VM to vSphere and Hyper-V		●	●
Virtual Standby and Instant VM to Amazon EC2 and Azure		●	●
Microsoft SQL support, including CSVFS support and point-in-time recovery		●	●
Microsoft Exchange support, including granular recovery		●	●
Support for Oracle Linux UEK (Unbreakable Enterprise Kernel)		●	●
RPS datastores in Nutanix Objects			●
Nutanix Files backup			●
Agentless backup of Nutanix AHV VMs			●
Instant VM and Virtual Standby for Nutanix AHV			●
Automatic VM protection for Nutanix AHV			●
Native Oracle Database backup/recovery with RMAN integration			●
Assured Recovery tests for SLA reports			●
Full tape backup (multiple tape drive libraries, NDMP, CIFS backup & broad platform support)			●
HPE 3PAR, Nimble, NetApp hardware snapshots for vSphere			●
VSS hardware snapshot support			●
Role based administration			●

1. Microsoft Office 365 protection is included with Universal Licensing and MCP. Other licensing models require purchase of a separate, per-user subscription. Refer to the Arcserve UDP Advanced Licensing Guide on the Arcserve Website, www.arcserve.com, for more details.

2. Customers of Arcserve UDP with a valid subscription or maintenance contract are eligible to request a complimentary copy of Sophos Intercept X Advanced for Server to protect Arcserve UDP's Recovery Point Server (RPS) from ransomware, malware, and hacker attacks, active for the period of their subscription or maintenance contract. Trial, NFR, Community, and Workstation Free Editions are excluded.

More Information

Information on Arcserve UDP, a trial version, and other Arcserve solutions can be found on Arcserve's website at www.arcserve.com.

For assistance, please contact Arcserve Customer Care online and submit an online request or call the local phone number listed on Arcserve's website. You may also join and participate in our Arcserve Global User Community.

About Arcserve

Arcserve provides exceptional solutions to protect the priceless digital assets of organizations in need of full scale, comprehensive data protection. Established in 1983, Arcserve is the world's most experienced provider of business continuity solutions that safeguard multi-generational IT infrastructures with applications and systems in any location, on premises and in the cloud. Organizations in over 150 countries around the world rely on Arcserve's highly efficient, integrated technologies and expertise to eliminate the risk of data loss and extended downtime while reducing the cost and complexity of backing up and restoring data by up to 50 percent.

Explore more at arcserve.com

